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**From:** ERT Support [ERTSupport@epa.gov]  
**Sent:** 4/10/2019 6:22:37 PM  
**To:** Spurlin, Steve [Spurlin.Steve@epa.gov]  
**Subject:** Nashville Intl Airport Gas Line

Hi Steve,

Please be aware that you should manage your users in order to maintain site integrity and provide the appropriate privileges to your site content. We are happy to assist, but generally we avoid adding users without a request from the site owner because we cannot verify the identity of your users nor should we decide what privileges they should have on your site.

If you do need us to help you add users, you may email us the request so that we can verify that the request is from the site owner.

You may also give one of your contacts the 'Modify Site Content' to give that person the capability to add users for you. Note, that privileges apply to ALL site content.

Please let us know if you have any questions.

Thanks,

For Additional Information Please Contact

ERT Software Support

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